

# Help Us Serve You Better!



The Cumberland County Department of Community Development wants to hear from you. Please submit your feedback by filling out the below information

You can email this to: [permits@cumberlandcounty.virginia.gov](mailto:permits@cumberlandcounty.virginia.gov)

Please rate the below based on your experience in the Building Department

**1 = Poor up to 5 = Excellent**

|                                   |   |   |   |   |   |
|-----------------------------------|---|---|---|---|---|
| Quality of the service received   | 1 | 2 | 3 | 4 | 5 |
| Helpfulness and Courtesy of staff | 1 | 2 | 3 | 4 | 5 |
| Knowledge/Expertise of staff      | 1 | 2 | 3 | 4 | 5 |
| Ease of the permitting process    | 1 | 2 | 3 | 4 | 5 |
| Timeliness of staff response      | 1 | 2 | 3 | 4 | 5 |
| Overall experience                | 1 | 2 | 3 | 4 | 5 |

Comments / Suggestions:

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Name: \_\_\_\_\_ Date: \_\_\_\_\_